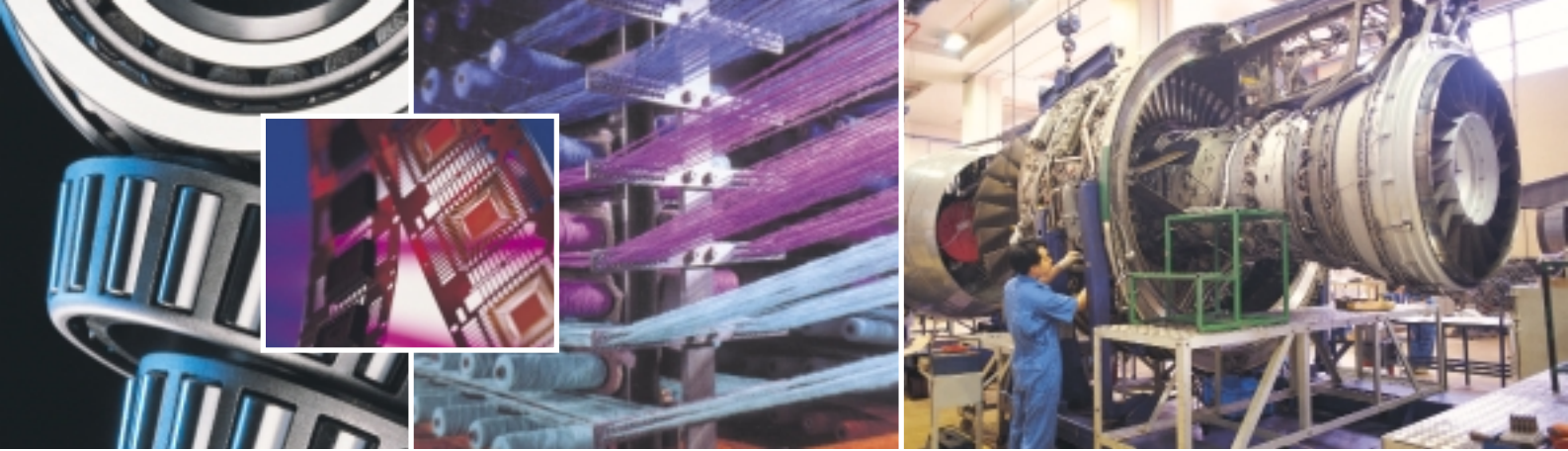




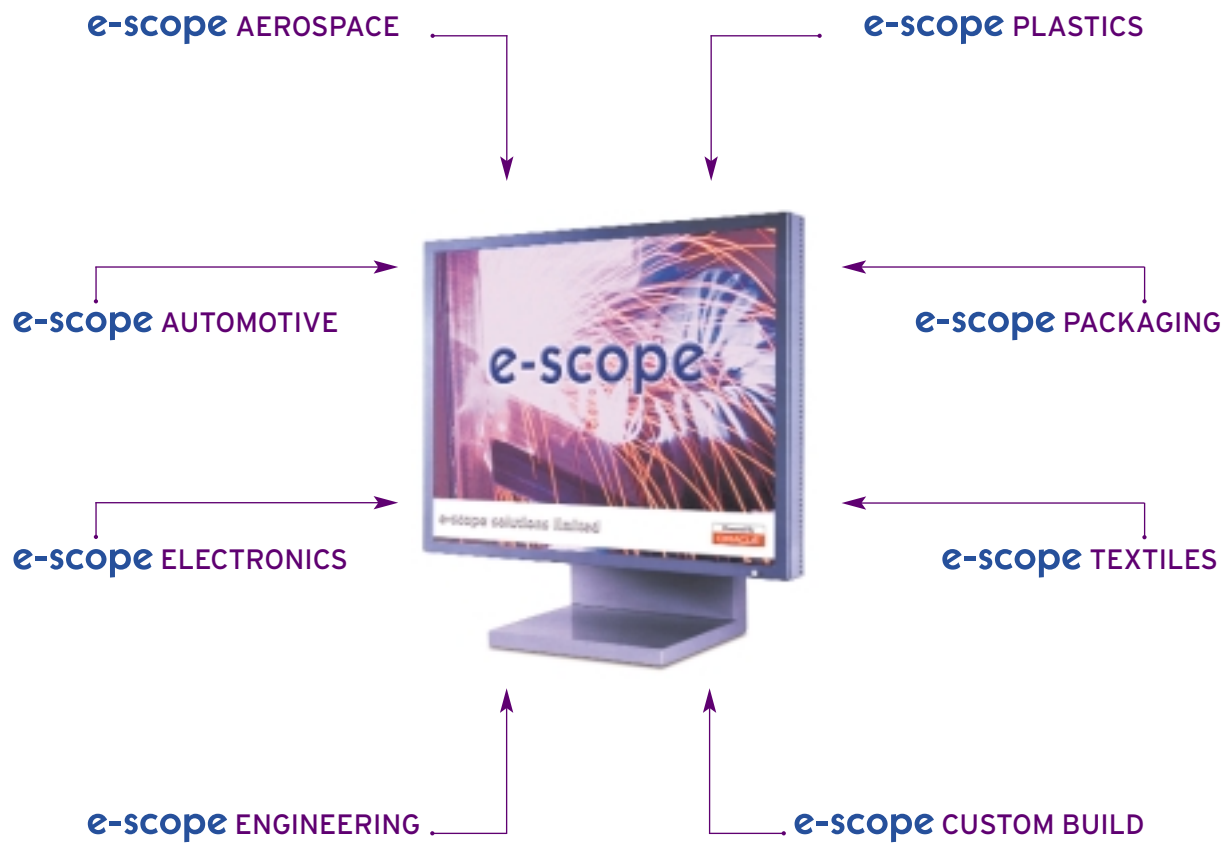
e-scope

**MANUFACTURING
SOFTWARE SOLUTIONS**



e-scope

MANUFACTURING SOLUTIONS



e-scope manufacturing solutions are flexible – suiting many applications and scalable to ensure the product maximises your company's return on investment.

With over 15 years of development expertise and in excess of 2,500 users worldwide, you're in safe, experienced hands with e-scope.



e-scope

THE SOLUTION

e-scope is designed for mid-market manufacturing organisations that are looking for an effective and reliable e-business solution. The system is written using the latest Oracle development tools to ensure maximum speed and robustness.

The breadth of functionality within the software will allow companies full control over all elements of the business. All processes are fully integrated from the original enquiry through to order completion and payment. Tracking and tracing down to the component level is complemented by the ability of users to obtain an overview of work being carried out at any time. This can often highlight unexpected bottlenecks or under-utilised resources.

THE PLATFORM

With over 100,000 developers globally, Oracle is a true market leader. Techniques such as XML messaging are included as standard on the Oracle platform. This has significant benefits in areas such as web enablement. Longer term it ensures the **e-scope** Oracle platform is future-proof and will not require expensive additions and modifications in the future.

In terms of e-commerce, Oracle is a world leader in e-business technology. We have customers using our e-business solutions within the supply chain of global organisations such as Volvo and JCB.

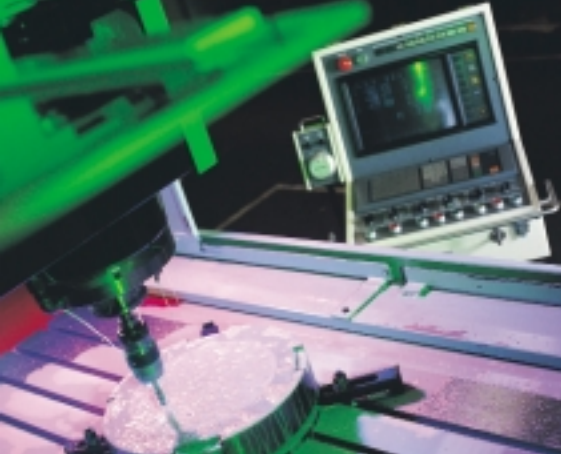
Integration is also available with third party products utilising a variety of different technologies such as XML, EDI, ODBC, CSV and other commonly-used file formats.

The Oracle platform was selected to ensure our customers have access to future-proof technology. With Oracle and **e-scope** solutions you are ensured reliability and longevity.

KEY ADVANTAGES

- Oracle at the heart of the application means no loss of information, no downtime, no lost business due to system reliability, just industry-leading speed and security.
- No changes to your applications software are required as your business grows, the Oracle database allows you to transparently scale your systems upwards to meet increasing performance requirements.
- Every additional workstation acts as a supporting device and automatically provides a fail-safe function as well as improved performance.
- We have a genuine understanding of the range of challenges encountered in a manufacturing environment and have thousands of satisfied users worldwide.
- Our solution doesn't expect end-users to be highly trained IT specialists, so our training and implementation is designed to give people practical skills quickly.
- It would be highly unlikely to find this level of functionality, reliability and performance anywhere else within the price range that **e-scope** is offered at.





e-scope

THE PRODUCT

e-scope is designed to help you deliver your business objectives, whilst managing the entire manufacturing process and controlling the logistics of the supply chain.

With companies moving towards both collaborative and lean manufacturing, the **e-scope** philosophy embraces the latest best practices and integrated e-business techniques.

e-scope is a proven, enterprise-wide, scalable and complete e-business solution for the challenges facing businesses in today's competitive marketplace.



KEY MODULES

e-scope modules form an integrated e-business solution which allows all areas of the company to be optimised. Through controlling the business processes, companies are able to add value whilst reducing costs.

- Sales Order Processing
- Purchase Order Processing
- Inventory Managing
- Manufacturing Resource Planning (MRPII)
- Planning & Scheduling
- Advanced Planning & Scheduling (APS)
- Forecasting Demand/Scheduling Workload
- Bill of Materials
- Quality Management
- ISO 9001 : 2000 Tracking
- Tooling Management
- Document Management and Workflow
- Data Collection
- Integrated Financials
- Multi Currency
- Open Database / Report Writing
- Customer Relationship Management (CRM)
- Electronic Data Interchange (EDI)
- Product Configuration
- Human Resources
- Supply Chain Connectivity
- CAD/CAM Integration





THE BENEFITS OF ASP

Our Application Service Provider option allows companies to utilise the entire suite of **e-scope** manufacturing software applications over the Internet.

The **e-scope** solution is deployed and hosted in a centrally managed, secure facility. The ASP model can be compelling for medium to large sized businesses.

ADVANTAGES

- Access 24 hours per day, 365 days per year
- Reduced overall costs for both management and hardware
- Faster application deployment and trouble-free upgrades, no client installation required
- Improved IT department focus on non-routine tasks
- Access from anywhere, anytime with just an Internet connection
- Enhanced security and redundancy avoidance
- An effective platform for e-commerce development and deployment
- Automated data backup
- Automated software updates



WHY ASP?

The ASP model could be an ideal fit for your business if you:

- Have multiple locations or remote telephone workers
- Are facing significant hardware or software upgrade costs
- Are unhappy with your network reliability and security
- Are tired of managing your IT department
- Have heavy IT administration and support costs
- Have field personnel who need access to current data
- Would like to deploy business to business e-commerce





e-scope

PROJECT MANAGEMENT

Each customer is assigned a project manager who will work with you to create a tailored implementation plan for your company.

By developing a specific, customer-focused training schedule, implementation milestones are mutually agreed and monitored. This ensures smooth implementation and the correct timing of training.

Project managers constantly measure progress to ensure a speedy implementation which ensures maximum return on your investment.

TRAINING & IMPLEMENTATION

Our structured, certified training approach means you can expect to quickly see a measurable improvement in business processes. Our innovative approach and proven methodologies ensure a successful implementation.

Our skilled Customer Support team provides a high level of technically competent, detailed and responsive after-sales support.



CUSTOMER SUPPORT

Support is provided through several options including telephone, facsimile, e-mail, modem, Internet and on-site assistance.

In addition to software support, **e-scope** also offers full hardware technical support to manage network infrastructure.

Customer response is a critical aspect of the **e-scope** philosophy and is valued and trusted by over 600 companies worldwide.

SUPPORT SERVICES

- Support Hotline
- Internet Knowledge Base
- User Groups
- Workshops & Seminars
- Call Escalation Procedure
- Newsletters

We use a highly structured and successful implementation process based on experience gained from hundreds of successfully installed sites.

We can provide certified training off-site or we can issue test papers for you and your staff to enable certification on-site.



THE GROUP

e-scope solutions limited is a member of the Redthorn Group of companies.

Other members include Redthorn Engineering Systems Ltd, Shop Manager Ltd and Redthorn Australia Pty Ltd.

Our focus is to develop world-class e-business solutions for mid-market manufacturers. e-scope's innovative approach delivers industry specific, leading-edge applications. This philosophy ensures maximum system configuration and maximum return on investment.



We are members of The Oracle PartnerNetwork - designed to enable Oracle Partners to develop, market, sell and deliver their Oracle solutions, services & expertise to market.

Filled with the online tools, services & information that enables Oracle to grow it's own economy, the Oracle PartnerNetwork is Oracle's mechanism for sharing these resources with it's valued partner community.

e-scope solutions ltd 

Redthorn Engineering Systems Ltd 

Shop Manager Ltd 

Redthorn Australia Pty Ltd 

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